



May 21, 2021

To: Whom It May Concern

RE: Technical Support International CMMC Readiness

C.H. Guernsey & Company (Guernsey) reviewed the cybersecurity practices and processes of Technical Support International (TSI) to determine if they could pass a CMMC Level-3 assessment based on current guidance from the CMMC Accreditation Body (CMMC-AB). The result of the review allowed us to conclude that TSI could produce the required objective evidence during a CMMC assessment to enable the assessors to determine that the maturity of TSI's cybersecurity practices and processes are sufficient to recommend a CMMC Level-3 certification.

TSI is not currently a DoD contractor and would seek certification to support their managed service clients. Organizations that rely on managed service providers will have to rely heavily on the compliance efforts of their service providers. In the case of TSI, the readiness review determined that their level of documentation and maturity is such that they can provide objective evidence of practices performed on behalf of their clients.

The purpose of the review was to evaluate TSI's practices, processes, and documentation, including policies, procedures, System Security Plans, and objective evidence, and provide an opinion on TSI's readiness to pass an assessment required to become CMMC Level-3 compliant. The review was based on the official guidance provided by the CMMC-AB available during the review. Specific guidance used in the review included standards, assessment guides, and Provisional Assessor training. As of the date of this memorandum, the CMMC assessment process is still being developed, and no official CMMC assessments have occurred; as such, the assessment process and guidance will likely change before an official assessment is performed. Given the changing nature of the CMMC assessment process and guidance, the readiness review conducted by Guernsey in no way ensures TSI's ability to achieve CMMC compliance at any level.

Guernsey is a registered Third Party Assessor Organization (C3PAO) with the CMMC-AB. The readiness review was performed under the direction of Timothy Fawcett, who is a registered Provisional Assessor with the CMMC-AB. Please feel free to contact Guernsey with any questions regarding this review.

Respectfully,

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